



17 Lucienne Ave., PO Box 688
Danielson, CT. 06239
PH: 800.932.3339 FAX: 860.779.0854
info@gymsupply.com
Operating Hours 8am-5pm EST

Thank you for placing your order with DGS 9.9 - Gymsupply.com. Enclosed are the products you requested and any information concerning your order.

Returns & Exchanges

- Call for a Return Authorization Number (RMA) before returning any product.
- Must be completed within 30 days of receipt of your order.
- Do not return items that have been washed, worn, changed or damaged in any way.
- Return all items in their original individual packaging, along with any tags, printed materials, labels and accessories.
- Software, DVDs, and CDs must be unopened and in their original packaging.
- Sale and clearance items, due to their limited nature are sold as is and are not eligible for return.

Returning or Exchanging GRIPS

1. Finger holes that are ripped or torn will not be accepted. **Be aware - you are responsible for proper care of finger holes.**
2. No Chalk, nor other substance accepted.
3. Grips with water use or brush use and thread or dowel issues will not be accepted.
Threads keep the dowel attached. Keep water and grip brushes away from threads.

- You will be responsible for return shipping charges and insurance. C.O.D. will be refused.
- **Exchanges shipping within the USA:** Enclose \$7.00 for return USPS shipping of a 1 lb. package. **Call for ship estimate for bigger items.**
- **Exchanges shipping internationally:** Enclose \$22.00 for return USPS shipping of a 1 lb. package. **Call for ship estimate for bigger items.**
- **Do not enclose any money if returning for a credit.**

**Please use a shipper that provides tracking, for example; UPS or USPS Priority Mail.
DGS will not be responsible for lost return shipments.**

Credit Cards - Allow 1-2 billing cycles for your return refund to appear on your credit card statement.

If you have any additional questions, please contact DGS 9.9 - Gymsupply.com customer service at 1-800-932-3339 or email us at info@gymsupply.com. Our normal operating hours are 8am - 5pm EST.

Please fill out the form below and affix the sticker attached to this sheet to your package.

Always include your name, receipt number, contact information, RMA# and an explanation for the return.

Please EXCHANGE the enclosed merchandise for the product(s) listed below. I have included \$7.00 for return shipping.

NEW ITEM(S) _____

I wish to RETURN the following items: _____

REASON for Return or Exchange: _____

I authorize DGS to APPLY A CREDIT to my card for the enclosed merchandise.

I authorize DGS to CHARGE MY CARD for shipping the item(s) I wish to exchange.

PEEL THIS LABEL FOR RETURNS



Returns & Exchanges Department
17 Lucienne Ave.
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RMA# _____

Please note that this is a label and does not include postage or fees.

Keep your identity safe & call DGS with credit card information.

Please call 1-800-932-3339 if you would like to use a credit card for return shipping.

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____

Email: _____