



Striving for Perfection
www.gymsupply.com

17 Lucienne Ave.
PO Box 688
Danielson, CT. 06239
PH: 800.932.3339
FAX: 860.779.0854
info@gymsupply.com
Operating Hours 8am-5pm Eastern

Thank you for placing your order with DGS 9.9 - Gymsupply.com.
Enclosed are the products you requested and any information concerning your order.

Returns & Exchanges

RMA# _____

- Call for a Return Authorization Number (RMA) before returning any product.
- Must be completed within 30 days of receipt of your order.
- Do not return items that have been washed, worn, changed or damaged in any way.
- Return all items in their original individual packaging, along with any tags, printed materials, labels and accessories.
- Software, DVDs, and CDs must be unopened and in their original packaging.
- Sale and clearance items, due to their limited nature are sold as is and are not eligible for return.

Returning or Exchanging GRIPS

1. Finger holes that are ripped or torn will not be accepted. **Be aware - you are responsible for proper care of finger holes.**
2. No Chalk, nor other substances accepted.
3. Grips with water use or brush use and thread or dowel issues will not be accepted.
Threads keep the dowel attached. Keep water and grip brushes away from threads.

You will be responsible for return shipping charges and insurance. C.O.D. will be refused.

To EXCHANGE within the USA include \$9.00 for a 1lb. package shipping USPS Priority Mail.

For Alternative Shipping methods, Bigger packages & **International Shipments CALL 800-932-3339**

Please use a shipper that provides tracking, for example; UPS or USPS Priority Mail.

DGS will not be responsible for lost return shipments.

Credit Cards - Allow 1-2 billing cycles for your return refund to appear on your credit card statement.

If you have any additional questions, please contact DGS customer service at 1-800-932-3339 or email us at info@gymsupply.com.

Our normal operating hours are 8am - 5pm EST.

Please fill out the form below and affix the sticker attached to this sheet to your package.

Always include your name, receipt number, contact information, RMA# and an explanation for the return.

_____ Please **EXCHANGE** the enclosed merchandise for the product(s) listed below.
Shipping (circle one): CASH Included, CHECK Included, CREDIT CARD Called in
NEW ITEM(S) _____

_____ I wish to **RETURN** the following items: _____

REASON for Return or Exchange: _____

PEEL THIS LABEL FROM THE BACK



Returns & Exchanges Department
17 Lucienne Ave.
PO Box 688
Danielson, CT. 06239

RMA# _____

This return shipping label does not include postage or fees.

Keep your identity safe & call DGS with credit card information.

Please call 1-800-932-3339 if you would like to use a credit card for return shipping.

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____

Email: _____